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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/776,216	02/12/2004	Hyung-jong Kang	46077	3176
1609	7590	03/13/2008	EXAMINER	
ROYLANCE, ABRAMS, BERDO & GOODMAN, L.L.P. 1300 19TH STREET, N.W. SUITE 600 WASHINGTON,, DC 20036			ZHENG, JACKY X	
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Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Office Action Summary	Application No. 10/776,216	Applicant(s) KANG, HYUNG-JONG	
	Examiner Jacky X. Zheng	Art Unit 2625	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

Status

- 1) Responsive to communication(s) filed on February 12, 2004.
- 2a) This action is **FINAL**. 2b) This action is non-final.
- 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

- 4) Claim(s) 1-12 is/are pending in the application.
4a) Of the above claim(s) _____ is/are withdrawn from consideration.
- 5) Claim(s) _____ is/are allowed.
- 6) Claim(s) 1-12 is/are rejected.
- 7) Claim(s) _____ is/are objected to.
- 8) Claim(s) _____ are subject to restriction and/or election requirement.

Application Papers

- 9) The specification is objected to by the Examiner.
- 10) The drawing(s) filed on February 12, 2004 is/are: a) accepted or b) objected to by the Examiner.
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

Priority under 35 U.S.C. § 119

- 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
a) All b) Some * c) None of:
1. Certified copies of the priority documents have been received.
2. Certified copies of the priority documents have been received in Application No. _____.
3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

* See the attached detailed Office action for a list of the certified copies not received.

Attachment(s)

- | | |
|---|---|
| 1) <input checked="" type="checkbox"/> Notice of References Cited (PTO-892) | 4) <input type="checkbox"/> Interview Summary (PTO-413)
Paper No(s)/Mail Date. _____ |
| 2) <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948) | 5) <input type="checkbox"/> Notice of Informal Patent Application |
| 3) <input checked="" type="checkbox"/> Information Disclosure Statement(s) (PTO/SB/08)
Paper No(s)/Mail Date <u>9/11/06 & 9/1/06</u> . | 6) <input type="checkbox"/> Other: _____ |

DETAILED ACTION

1. This is the initial office action based on the application filed on February 12, 2004.

Information Disclosure Statement

2. The information disclosure statements (IDS) submitted on September 11, 2006 was filed after the mailing date of the application on February 12, 2004. The submission is in compliance with the provisions of 37 CFR 1.97. Accordingly, the information disclosure statements are being considered by the examiner.

Claim Rejections - 35 USC § 102

3. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless –

(b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.

4. **Claims 1-4, 7-9 and 11-12** are rejected under 35 U.S.C. 102(b) as being anticipated by **Choi** (U.S. Publication No. 2002/0059310 A1).

With regard to claim 1, the claim is drawn to an error-processing system for printers (*see Choi, i.e. Paragraph [0011], discloses a system for real-time device driver error handling that can correct device driver errors automatically*), comprising: a user terminal installed with a print driver *for* controlling drives of a printer, and adapted to send an error recovery request signal to an external server providing information on the printer when an error occurs during a print job (*see Choi, i.e. Figure 2, block 10 and Paragraph [0015], discloses a system for real-time device driver error handling, and further discloses the system includes a user computer having a device driver*); and a printer server *adapted to* receive the error recovery request signal and provide the user terminal with a debug utility program capable of capturing information related to the error, and, if the information captured by the debug utility is received from the user

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terminal, to determine and solve a cause of the error using the received information, and to provide the result to the user terminal, wherein the user terminal is adapted to install the debug utility into the printer driver and to send to the printer server the information captured by the installed debug utility (*see Choi, i.e. Paragraph [0027] and Figure 2, block 20, disclose a "web server", having "a driver error handing program"; The driver error handling program includes a standard driver information storing portion 21, a diagnosis driver information interpreting portion 22, a diagnosing portion 23, and a diagnosing result handling portion 24).*

With regard to claim 2, the claim is drawn to the error-processing system as claimed in claim 1, wherein the user terminal includes: a communication unit adapted to communicate with the printer server (*see Choi, i.e. Paragraph [0026], disclose the user computer 10 contacts the web server through a network*); a storage unit for storing the information captured by the debug utility (*see Choi, i.e. Paragraph [0026], disclose "The user computer 10 has a device driver (not shown) and a monitoring unit 11. The monitoring unit 11 serves to monitor a state of the device driver. For example, a driver file state, registry information, a profile information, a port state, a driver installation, and the like are monitored by the monitoring unit 11 to output an error message. The monitoring unit 11 is constructed in the form of a monitoring file such as "monitoring.dll", so that the user does not manipulate nor change it as he or she pleases. "Monitoring.dll" is a file used in an example operating system of "WINDOWS" of the MICROSOFT Corporation. The monitoring file "monitoring.dll" is stored in a directory "WINDOWS" or a directory in which the device drivers are installed...) and a terminal control unit for sending the error recovery request signal and the information captured by the debug utility to the printer server through the communication unit (*see Choi, i.e. Paragraph [0026], disclose the user computer has "a monitor unit 11" to "output an error message").**

With regard to claim 3, the claim is drawn to the error-processing system as claimed in claim 1, wherein the printer server includes: a communication unit adapted to communicate with the user terminal (*see Choi, i.e. Paragraph [0027], discloses "a web server" contacts the user through a network*); a database adapted to store the debug utility (*see Choi, i.e. Paragraph [0027] discloses "the standard driver information storing portion 21"*); and a server control unit *adapted to*, if the error recovery request signal is received from the user terminal through the communication unit, send the debug utility stored in the database to the user terminal (*see Choi, i.e. Paragraph [0027], discloses "the diagnosis driver information interpreting portion 22, a diagnosis portion 23, a diagnosing result handling portion 24" realize th function of receiving error information and transmitting the debug together*).

With regard to claim 4, the claim is drawn to the error-processing system as claimed in claim 1, wherein the debug utility is adapted to automatically set parameter values of printer driver registration information to predetermined values to capture information related to the error (*see Choi, i.e. Paragraph [0011], discloses that the system for real-time device driver error handling can correct device errors automatically; also Paragraph [0027] discloses "a diagnosing portion 23"*).

With regard to claim 7, the claim is drawn to an error-processing method for an error-processing system for printers wherein the system has a user terminal installed with a printer driver to control drives of a printer and a printer server connected through the internet, comprising steps of: sending an error recovery request signal to the printer server if an error occurs during print jobs for print data using the printer (*see Choi, i.e. Paragraph [0026], discloses "monitoring unit" for outputting the error message*); providing the user terminal with a debug utility capable of capturing information related to the error if the error recovery request signal is received (*see Choi, i.e. Paragraph [0015], "a driver error handling program"*);

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installing the debug utility transferred from the printer server into the printer driver and sending the information captured by the installed debug utility to the printer server (*see Choi, i.e. Paragraph [0028], "monitor file is installed in the user computer"*); and receiving the information captured by the debug utility from the user terminal, determining a cause of the error and solving the error, and sending the result to the user terminal (*see Choi, i.e. Paragraph [0028], S304, discloses the following technical features: when device driver errors occur, the user selects a web page having the driver error handling program. The driver error handling program executes the monitoring file, so that the monitoring file searches the device driver information. The diagnosis driver information interpreting portion 22 is used for analyzing the information of the device driver when it receives a request for the device driver diagnosis from the monitoring unit 1. The diagnosing portion 23 compares the standard driver information with the device driver information to diagnose an operation state of the device driver. The diagnosing result handling portion 24 displays the diagnosing result on the user computer 10. If the user selects the error correction, then the diagnosing result handling portion 24 corrects the device driver error).*

With regard to claim 8, the claim is drawn to the error-processing method as claimed in claim 7, wherein the information captured by the debug utility includes information on an operating system of the user terminal, information on the printer driver, and information on the print data, and further comprising the steps of generating a certain file for the information captured by the debug utility and sending the file to the printer server (*The claim is rejected under the same ground for at least the reasons set forth above in claim 6. See the detailed discussion of the claim 6 above).*

With regard to claim 9, the claim is drawn to the error-processing method as claimed in claim 7, wherein the debug utility automatically sets parameter values of printer driver

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registration information to certain values to capture information related to the error (*The claim is rejected under the same ground for at least the reasons set forth above in claim 4. See the detailed discussion of the claim 4 above*).

With regard to claim 11, the claim is drawn to an error-processing system comprising: a printer server adapted to receive an error recovery request signal from a user terminal, to provide the user terminal with a debug utility program capable of capturing information related to the error, to receive information captured by the debug utility, and to determine a cause of the error based on the received information (*see Choi, i.e. Paragraph [0027], disclose "a web server"*). .

With regard to claim 12, the claim is drawn to the error-processing system of claim 11, wherein the printer server further comprises: a communication unit adapted to communicate with the user terminal; a database adapted to store the debug utility; and a server control unit adapted to send the debug utility stored in the database to the user terminal in response to the error recovery request signal (*The claim is rejected under the same ground for at least the reasons set forth above in claim 3. See the detailed discussion of the claim 3 above*).

Claim Rejections - 35 USC § 103

5. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

6. **Claims 5-6 and 10** are rejected under 35 U.S.C. 103(a) as being unpatentable over **Choi** (U.S. Publication No. 2002/0059310 A1).

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With regard to claim 5, the claim is drawn to the error-processing system as claimed in claim 1, wherein the debug utility sets a spool data format of the printer driver in an Enhanced Meta File format.

Choi does not *explicitly* disclose the limitation of setting a spool data format of a printer driver in an Enhanced Meta File format.

However, Examiner is herein taking official notice that it would be obvious for one of ordinary skill in the art at the time of invention to utilize such a file format as it is well-known in the art. In addition, for purpose of advancing the prosecution and purpose of illustrating such limitation being well-known, Applicant is direct to see Mori et al., U.S. Patent No. 6,433,882 B1, i.e. in "Abstract", Figures 3 and 7 (*Note: Mori et al. is merely for showing the file format being well-known, and not relied on for the ground of rejection under 35 USC 103*).

Further, it would have been obvious to one of ordinary skill in the art at the time of invention to have modified the teachings of Choi to include the limitation of spool data format of the printer driver in an Enhanced Meta File (or EMF). It would have been obvious to one of ordinary skill in the art at the time of invention to have modified the teachings of Choi to have the spool data format of the printer driver in an Enhanced Meta File, as being commonly known in the art that EMFs print *faster* than other formats (such as raw files) and return control of the application back to the user *more quickly*, and also commonly used by the Windows operating system.

With regard to claim 6, the claim is drawn to the error-processing system as claimed in claim 2, wherein the information captured by the debug utility includes information on an operating system of the user terminal, information on the printer driver, and information on print data, and wherein the terminal control unit is adapted to generate a certain file for the information captured by the debug utility and to send the file to the printer server

In Choi, i.e. Paragraph [00026], discloses to monitor “state of the device driver”, a driver file state, a registry information, a profile information, a port state, etc.

Choi does not *explicitly* disclose the limitation of “information on an operation system”, however, Paragraphs [0032]-[0033] discloses different directory for printer driver with respect to different operating systems, and it would be obvious for one of ordinary skill in the art, in the field of printer error management to detect or monitor information on operating system and print data to ensure the providing of proper settings and management required by different operating system as one may differ from another.

With regard to claim 10, the claim is drawn to the error-processing method as claimed in claim 7, wherein the debug utility automatically sets a spool data format of the printer driver to an Enhanced Meta File format (*The claim is rejected under the same ground for at least the reasons set forth above in claim 5. See the detailed discussion of the claim 5 above*).

Conclusion

7. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

- A. Lee et al. (U.S. Pub. No. 2006/0268307, SAMSUNG) disclose a method of evading printing errors and printing system having a language monitor receiving command generated by a driver.
- B. Mori et al. (U.S. Patent No. 6,433,882) disclose a device for processing intermediate files in printer control system, particularly disclose the limitation of using Enhanced Meta File (EMF) format.
- C. Kim (U.S. Pub. No. 2004/0105116, SAMSUNG) discloses a method and apparatus for informing print error of a wireless printer.

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- D. Kim (U.S. Pub. No. 2005/0168773, SAMSUNG) discloses a printing system for predicting printing error through preliminary inspection of printer driver.
- E. Payne et al. (U.S. Pub. No. 2004/0012808) disclose a network-based technical support and diagnostics.
- F. Dister et al. (U.S. Patent No. 6,041,287) disclose system architecture for on-line machine diagnostics.
- G. Bishop et al. (U.S. Patent No. 6,049,798) disclose a real time internal resource monitor for data processing system.
- H. Hofrichter et al. (U.S. Patent No. 7,260,597) disclose a remote manual, maintenance and diagnostic service for networked electronic devices.
- I. Kim et al. (U.S. Patent No. 6,473,788) disclose a remote maintenance and servicing of a network peripheral device over the World Wide Web.
- J. Lozano et al. (U.S. Pub. No. 2004/0030809) discloses a method and apparatus for automatic printer and printer driver diagnostic and repair.

8. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Jacky X. Zheng whose telephone number is (571) 270-1122. The examiner can *normally* be reached on Monday-Friday, 8:30 a.m. - 5 p.m., Alt. Friday Off.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Twyler M. Lamb can be reached on (571) 272-7406. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR

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system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Jacky X. Zheng/

Jacky X. Zheng
Patent Examiner, Art Unit: 2625
February 26, 2008

/Twyler L. Haskins/
Supervisory Patent Examiner, Art Unit 2625